



Few minutes to complete this small questionnaire. Your responses will be treated with absolute confidentiality and used only to continually improve the University of Zaragoza community service and outreach programs.

**1. Please, rate the University's' community service outreach program in terms of difficulty from five (every easy) to one (exceedingly hard)**

(1 "very hard" y 5 "easy")

	1	2	3	4	5
Contacting our community service program through our webpage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacting our community service programs in person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessing a community service programs over the phone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program through the use of Facebook, Twitter or other social media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. Would you recommend the University of Zaragoza's community service program to a friend?**

- Yes                       No

**3. Please list in the in the order of importance why you joined the University's community service program:**

- The Experience.
- Solidarity.
- To meet others people.
- For academic credits (ECTS)
- Other (if other please specify): \_\_\_\_\_

**4. How often did you carry out community service work?**

- Less than a month
- One to two moths
- Two to three months
- Three to four moths
- Longer then four moths



5. How many hours a week did you practice community service?

- Less than two hours
- Two to five hours
- Five to eight hours
- Eight to ten hours
- Ten hours or more

6. On a scale of one (not satisfactory) to five (very satisfactory). Please rate the following categories.

a. The training you have received.

- 1       2       3       4       5

b. Your level of personal participation inside your organization.

- 1       2       3       4       5

c. Your relationship with your coworkers.

- 1       2       3       4       5

d. Your personal relationship with the organizations' primary users.

- 1       2       3       4       5

7. Further Suggestion:

**Thank you very much for your collaboration**

According to the dispositions outlined within the Organic Law for the Protection of Personal Data, dated 15/1999 the University of Zaragoza highlights the information offered by filling out this questionnaire can only be utilized for the authorized purposes described above. In addition, personal data will be to be afforded the protection accorded by royal decree 1720–2007 which guarantees the implementation of security measures designed to prevent the alteration, lost, and misuse of personal information by third parties. The personal information disclosed on this form can only be officially released according to the procedures outlined in article 11 of the Organic Law 15/1999 and only for the fulfillment of legitimate ends as outlined through prior consultations with the affected individual.